

Application for Business* Broadband (DSL) Service (0709)

(If you require assistance in completing this form, please call us on 1300 720 207. Otherwise fax or post completed pages 1-3 back to us – don't forget to sign page 3!)

1. Select ($\sqrt{}$) the broadband plan you want

√	plan name	service speed kbps	included data / month	cost/mth	excess data cost
	ADSL2 – the ADSL2 speed received depends on many factors and full speed is rarely				
	BA2-5GB	24000/1100	5GB	\$74.00	\$15/GB
	BA2-15GB	24000/1100	15GB	\$84.00	\$15/GB
	BA2-30GB	24000/1100	30GB	\$99.00	\$15/GB
	BA2-30GB (shaped)	24000/1100	30GB	\$99.00	-
	ADSL		· · · ·		
	B256-1GB	256/64	1000MB	\$39.00	\$15/GB
	B256-10GB	256/64	10GB	\$44.00	\$15/GB
	B256-unlimited	256/64	unlimited	\$59.00	-
	B512-5GB	512/128	5GB	\$49.00	\$15/GB
	B512-15GB	512/128	15GB	\$54.00	\$15/GB
	B512-unlimited	512/128	unlimited	\$89.00	-
	B1500-5GB	1500/256	5GB	\$79.00	\$15/GB
	B1500-25GB	1500/256	25GB	\$89.00	\$15/GB
	B1500-unlimited	1500/256	unlimited	\$159.00	-
	B8000-2GB	8192/384	2GB	\$74.00	\$15/GB
	B8000-12GB	8192/384	12GB	\$89.00	\$15/GB
	B8000-24GB	8192/384	24GB	\$99.00	\$15/GB
	B8000-24 (shaped)	8192/384	24GB	\$99.00	-
	SDSL				
	B512S-5GB	512/512	5GB	\$89.00	\$15/GB
	B512S-20GB	512/512	20GB	\$99.00	\$15/GB
	B512S-unlimited	512/512	unlimited	\$199.00	-

*Business grade services have redundant data feed, no ports blocked and no prioritisation; unless otherwise shown in the plan name, they are not subject to shaping once included data is used; plans not subject to shaping and which do not include 'unlimited' data are subject to excess data charges once the included data is exceeded; 'unlimited' data means there is no restriction on the amount of data used; business grade services come with a permanent IP with generic reverse lookup.

2. Other Costs

- once-off setup fee for all services is \$119.00;
- pre-configured modem/router/4-port switch \$89.00 and dual-port line filter \$10.00;
- on-site install available most areas from \$105.00; networks or special installs extra;
- \$39.00 churn fee to TWG from participating providers;
- fee for plan change is \$15.00;
- minimum 3 months contract 1 month's notice required before cancellation;
- cancel service under 3 months and a disconnection fee of \$59.00 applies



3. Details for Applicant (Account Holder)

Title:	first name:
DOB:	mobile phone:
Company name:	ACN:
Address 1:	phone:
Address 2:	fax:
Suburb or city:	state: postcode:

4. Telephone number to be used for new broadband service:

number to be used:	(_)	

5. Address where the broadband will be located:

address 1:	unit/level:	number:	(eg unit 34) suffix: (eg A or B)			
	(this allows for an apartment number - unit 17B for example)					
address 2:	street number:	to:	suffix: (eg A or B)			
(this allows for a street number - 32 to 36A for example)						
street name: type: (st/ave/rd/pde/blvde etc)						
suburb/city:		state:	postcode:			

6. Please select ($\sqrt{}$) the new connection feature you want:

(√)	service transfer from other provider:	other provider	
	new service		If you are not sure from which
	change line speed of existing		company you are transferring, please
	Cancel pending provisioning request		insert: "Provider

7. Please nominate the email address(es) you want: (you may have up to 5)

			choose password:
email address #1 (e.g.	1 st preference:	(@twg.net.au)	
you@interwerks.net.au)	2 nd preference:	(@twg.net.au)	
		passwords: 6-8 characters, include ! or 2, passwords are case-sensitive	a special character eg



8. <u>Please tell us about your computer(s)</u>:

Either a USB or ethernet port is required on the computer(s) to connect the modem/router. Operating systems other than Microsoft Windows (e.g. MAC, UNIX) may require additional hardware and/or may incur additional labor fees.			
operating system(s)eg. Win98, Win2K, WinXP,			
ports available on computer (yes/no)	ethernet:	USB:	
number of computers to be connected:	ethernet:	USB:	

How will you pay us?

(For broadband services, fixed monthly charges are invoiced in advance. Any excess data charges applicable are charged monthy in arrears. Billing is through our billing entity "Sydneywerks")

9. Payment details		
(√) choose payment method:	instructions	
Direct deposit	Deposit to Westpac Banking Corporation Account name: Sydneywerks BSB 032-020; a/c	# 150547
Cheque or money order	Make payable to: Sydneywerks Post to: PO Box 879 Rozelle NSW 2039	
Credit card	Your card will be automatically charged for renewals and excess data	
Credit card details:		
Type of card: (Master, Visa, etc)	expiry date:	
Card number:		
Cardholder name:		
Cardholder signature:		

10. Applicant Please Sign Here

I have read the attached Terms and Conditions for the supply of services by Interwerks and agree to be bound by them and as they are published from time to time at www.interwerks.net.au			
Applicant signature:		date:	